

ARRIVALS

MOBILE HOMES

ARRIVAL FROM 5:00 PM

KEYS TO MOBILE HOMES ARE GUARANTEED BETWEEN 5:00 PM AND 7:00 PM

IF YOUR ACCOMMODATION IS AVAILABLE UPON ARRIVAL:

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PLEASE CHECK THE INVENTORY WITHIN 24 HOURS OF YOUR CHECK-IN AT RECEPTION. IF ANYTHING IS MISSING OR DAMAGED, PLEASE INFORM RECEPTION SO THAT IT CAN BE NOTED ON YOUR BOOKING AND/OR SO WE CAN ASSIST YOU IF NECESSARY.

AN INVENTORY CHECKLIST WILL BE AVAILABLE DIRECTLY IN YOUR ACCOMMODATION.

IF YOUR ACCOMMODATION IS NOT YET AVAILABLE UPON ARRIVAL:

YOU CAN ENJOY THE CAMPSITE FACILITIES AS SOON AS YOU HAVE CHECKED IN AT RECEPTION. PLEASE KEEP YOUR PHONE NEARBY SO THAT RECEPTION CAN CONTACT YOU AS SOON AS YOUR KEYS ARE READY.

PITCHES

ARRIVAL BETWEEN 3:00 PM AND 7:00 PM

AFTER CHECKING IN AT RECEPTION, A MEMBER OF OUR CAMPSITE TEAM WILL ACCOMPANY YOU TO YOUR PITCH AS SOON AS IT IS AVAILABLE.

IF YOUR PITCH IS NOT YET AVAILABLE, YOU CAN WAIT WHILE ENJOYING OUR VARIOUS FACILITIES.

RECEPTION OPENING HOURS

MAY & JUNE: 8:30 AM–12:30 PM / 2:30 PM–7:00 PM
JULY & AUGUST: 8:00 AM–12:30 PM / 2:30 PM–8:00 PM

EVERY DAY!

DEPARTURE

MOBILE HOMES BETWEEN 8:00 AM AND 10:00 AM AT THE LATEST

BEFORE RETURNING YOUR KEYS TO RECEPTION, WE INVITE YOU TO CHECK THE DEPARTURE INSTRUCTIONS PROVIDED IN YOUR MOBILE HOME.

CLEANING IS YOUR RESPONSIBILITY. UNLESS YOU HAVE CHOSEN THE END-OF-STAY CLEANING PACKAGE (PRICE MAY VARY DEPENDING ON THE ACCOMMODATION RANGE).

PITCHES BETWEEN 8:00 AM AND 10:00 AM AT THE LATEST

CLEANING IS YOUR RESPONSIBILITY. PLEASE LEAVE YOUR PITCH CLEAN AND FREE OF ANY RUBBISH.

SECURITY DEPOSIT REFUND

IF THE SECURITY DEPOSIT WAS MADE BY BANK CARD PRE-AUTHORISATION:

PLEASE COME TO RECEPTION TO RETURN YOUR ACCOMMODATION KEYS. THE CHECK-OUT INSPECTION WILL BE CARRIED OUT BY OUR HOUSEKEEPING TEAM DURING THE DAY. IF NO ISSUES ARE REPORTED, THE SECURITY DEPOSIT WILL BE AUTOMATICALLY RELEASED AT THE END OF THE DAY. IF ANY ISSUE IS REPORTED, OUR TEAM WILL CONTACT YOU BY PHONE.

IF THE SECURITY DEPOSIT WAS PAID IN CASH:

AN APPOINTMENT MUST BE MADE AT RECEPTION NO LATER THAN THE DAY BEFORE DEPARTURE. A MEMBER OF OUR HOUSEKEEPING TEAM WILL INSPECT THE ACCOMMODATION ON THE DAY OF YOUR DEPARTURE, BETWEEN 8:00 AM AND 10:00 AM AT THE LATEST. YOU CAN THEN COME TO RECEPTION TO COLLECT YOUR SECURITY DEPOSIT.

ONCE YOUR ACCOMMODATION HAS BEEN VACATED, YOU ARE WELCOME TO STAY AND ENJOY THE CAMPSITE FOR THE REST OF THE DAY.